

## **Mission Statement**

*Capital District Podiatry, PLLC* is a comprehensive podiatric practice of Dr. Tejas Pandya founded in 2003. Our philosophy is founded on the belief that quality health care involves serving the needs of the whole person. At Capital District Podiatry, PLLC, we seek to care for all people with respect, compassion and dignity. We look to build trusting relationships with our patients and their families based on quality care, honest and open communication.

## **Capital District Podiatry, PLLC Patients' Bill of Rights:**

1. We believe our patient's have the right to know their diagnosis and their treatment options in terms that they can understand. Our patient's have the right to seek consultation with the physician(s) of their choice.
2. Our patients' have the right to seek second or third opinions without offending or insulting the physician.
3. Our patients should expect to have their medical records treated confidentially, with access to their records limited to those involved in their care or designated by the patient except when required by the law.
4. To refuse medical treatment even if it is recommended by their physician(s).
5. Receive Considerate, respectful care and treatment at all times without regard to race, creed, sex and/or national origin.
6. We will help our patients' file insurance claims and give detailed explanations of bills through our billing service.
7. Our doctor strives to provide service excellence & provide the highest quality services. Our doctor cannot guarantee treatment results, but will attempt to provide you with the highest level of care.
8. Expect their patient reports to be sent to their family physicians or specialists, unless the patient advises against it.